

RFP 14-07 Building Code Services RFP 14-08 Code Enforcement Services

RFP 14-09 Public Works Services
RFP 14-10 Information Technology Services

Questions Addendum II

Issued October 28, 2014

1. What are the details of your phone system?

The city is using a CudaTel 470b, with PRI from the provider and SIP to the handsets. The handsets are Polycom.

- 2. Is all current equipment covered under a maintenance agreement?
 - Yes, software and hardware have support contracts, switches have a lifetime warranty.
- 3. On the web site piece, do you need someone to maintain what is already in place or redesign the current web site?
 - Maintain what is currently in place. Redesign being contemplated.
- 4. Are you under contract with a web site vendor currently?
 - The contract is year-to-year and includes a redesign after 4 years.